

## “DrGo Never Give Up Online Charity Concert” Terms and Conditions

1. “DrGo Never Give Up Online Charity Concert” (“**Concert**”) is an online concert organised by DrGo (a tele-health platform provided by eSmartHealth Limited) (“**Organiser**”), and is currently scheduled to take place at 20:30 on 24 July 2021 (Saturday).
2. Each e-ticket of the Concert comes in a form of a unique promotional code. Holder of the e-ticket can visit the link [here](#) to login with the code at the Concert’s scheduled time to enjoy the Concert.
3. For streaming information of the Concert, please visit the livestreaming platform [here](#).
4. If there is any Internet data cost incurred due to Concert streaming, the cost shall be borne by the viewers.
5. The Concert is available for viewing in Hong Kong only.
6. The Concert is only for private viewing only, and may not be recorded, forwarded, downloaded, shared or played in public places without prior written permission.
7. E-ticket for the Concert is for personal use only and may not be, directly or indirectly, sold or used for business or trading purposes. E-tickets may not be redeemed or exchanged for cash or credit or be returned.
8. The Organiser is not the streaming platform provider of the concert and shall not in any way be responsible in connection with any loss or damage any person or party may incur or suffer in relation thereto.
9. If the Concert is cancelled or rescheduled due to any reason (including, without limitation, adverse weather conditions), please refer to announcement on <https://www.drgo.com.hk/charity-concert>.
10. If the Concert is rescheduled for any reason, the e-tickets will be valid for the rescheduled Concert. If the e-ticket holders are unable to view the rescheduled Concert for any reason, no refund or compensation will be available. If the Concert is cancelled for any reason, no refund or compensation will be available.
11. The Organiser reserves the rights to change any part of the Concert programmes (including, without limitation, the artists to be performed at the Concert) at any time with or without notice.
12. The Organiser may revise these Terms and Conditions from time to time with or without prior notice. The revised Terms and Conditions will take effect when they are posted, unless specified otherwise.
13. Concert quality depends on the quality of the signal received, Internet conditions, server speeds, network conditions, coverage, locations, the device used, hardware, software, usage levels and other factors. Browser requirements:
  - (a) The latest version of Chrome or Mozilla Firefox is recommended for the best browsing experience
  - (b) Microsoft Edge 42 and above on Window 10
  - (c) Safari 12 and above on macOS
14. To the extent permitted by law, the Organiser and its affiliates, officers, employees, agents and contractors do not give any representation or warranty in relation to any e-tickets or the Concert whatsoever and shall not in any way be responsible in connection with any loss or damage any person or party may incur or suffer in relation to any e-tickets or the Concert.
15. Any disputes in connection with any e-tickets or the Concert (including, without limitation, the use of the code and the streaming of the Concert), the decision of the Organiser shall be final, binding and conclusive.
16. The Organiser reserves the right to take action against any person’s breach of any terms and conditions in relation to any e-tickets or the Concert.
17. In the event of any discrepancy between the English and Chinese versions of these terms and conditions, the English version shall prevail.
18. These Terms and Conditions are governed by the laws of Hong Kong, and are subject to change as the Organiser may deem necessary from time to time, with or without prior notice.